



FAQ's-Sunshine Day Camp's Summer Camp Program

Here are just a few frequently asked questions. If you have additional questions, please do not hesitate to call one of our centers for further information.

Q: I notice that your registration fee is for “new families” only. I attended summer camp last year; do I still need to pay it?

A: Yes, you would still need to pay the registration fee for this year's camp if you are not a current, school year family. Current school year families pay their registration fee at the beginning of the school year in August, which covers both school year and summer camp.

Q: I see that you must enroll by Friday, May 19, for the entire summer to receive the Early Bird Tuition Rate. What if I am not sure about my summer schedule yet?

A: Sunshine tries to have an enrollment deadline as late as possible. Having a deadline is vital to finalize plans for staffing, purchasing of admission tickets, and reserving busses. Remember, Sunshine offers a 100% cancellation policy, which allows you to cancel, add, or modify your schedule.

- *The cancellation deadline for Session #1 of camp (weeks 1-4) is Friday, June 9.*
- *The cancellation deadline for Session #2 of camp (weeks 5-9) is Friday, July 7.*

Q: I understand the answer above, but what if you want to add a week after the May 19 registration deadline? Will I still receive the Early Bird rate, or will I be charged the regular price?

A: All session #1 weeks must be added by Friday, May 19 to receive the Early Bird Rate for that session. You can add additional weeks to session #2 at the Early Bird Rate if the week is added prior to Friday, July 7. However, we encourage you to register all your weeks by Friday, May 19 to secure your spot. Some of our camps fill up quickly.

Q: My child is attending Travel Camp several weeks and two weeks at Adventure Camp. Do I have to fill out all the registration forms two times?

*A: No! Talk about writer's cramp...You will need to fill out the registration forms just one time, but for each child you enroll. However, you must fill out the “**Cost Form**” for each of the camps your child will attend. There is a separate “Cost Form” for each camp, and it is found in the registration packet. When you turn in your registration packet, the director will make the necessary copies of all other and provide it to the appropriate camp.*

Q: I see that you offer an optional hot lunch program at each location on on-campus days. Why is it \$5? Seems pricey!

A: Unfortunately Sunshine does not have a dedicated kitchen staff, or kitchen equipment to serve all the children. This means that we get most food from local eateries or stores. The \$5 helps cover the cost of staffing a lunch person to pick up food and prepare it for the children. Children can bring a sack lunch instead of buying lunch at Sunshine.

Q: My child is entering Kindergarten, but I want her to attend the Adventure Camp field trips. Why can't she?

A: Since Kindergarten children are usually experiencing their first real camp, it is important for them to become acquainted with the program and staff. There are lots of variables on field trips, and we want to make sure they are safe. This first summer allows both the child and staff to ensure that goal is met.

Q: If I my child is late, and missed the bus, why can't we meet you at the field trip and drop her child off there?

A: There are so many moving parts to a field trip. Adhering to the departure time is imperative to allow the staff time to account for your child, and place them in a group. During this time, staff discusses the trip, makes sure the child has a lunch (or money depending on the trip), and accounts for the child in their written group log. Staff also discuss the day and emergency procedures at this time. All this is done pre-trip, and in a controlled environment (in the Sunshine building) to ensure safety. Once we leave on a trip, the staff is trained to limit distractions and keep full attention the children to maximize safety. A child showing up mid-trip can be extremely distracting. It takes the staff's attention from the group while they try to review the pre-trip information with the child and parent. Further, it makes all the other children wait instead of enjoying the trip.

Q: What is your weather policy? When do you not go outside to play?

*A: Children will not be outside during excessive heat warnings, even for short periods. As a rule, children are kept inside if temperatures exceed 95° Fahrenheit. If temperatures exceed 90° Fahrenheit, outside time will be limited to just 30 minutes or less for any one activity. After that activity, children will come inside for at least 30 minutes before going back outside. If a field trip is scheduled during an excessive heat warning, the director will work closely with staff in determining the best way to keep the children hydrated and safe during the trip. This includes staying in shady areas, frequent water stops, and in extreme cases canceling the trip. Note: temperatures are calculated using weather.com or other reputable monitoring service. **Car temperature gages are not used to determine temperature as they can be unreliable.***

Q: What is your sunscreen policy? I want to ensure my child does not get sunburned at camp.

A: The United States Food and Drug Administration recognizes sunscreen as an “*over the counter drug product.*” For licensed a child care, this means that sunscreen can only be administered within the regulations of Title 22 requirements that pertain to nonprescription medication.

So what does that mean for you? If you would like sunscreen administered to our child you must:

1. Purchase the sunscreen you would like us to administer to your child. If sunscreen is not provided, it can be available for purchase at the Sunshine front desk.
2. Complete the “*Authorization to Administer Medication*” form. This becomes your “written authorization” for us to administer sunscreen to your child.
3. Turn in the sunscreen you would like Sunshine to administer, along with this form, to the front desk personnel.

Preventative Measures-Children have different sensitivity to the sun. However, we encourage all parents to consider doing the following to limit sun exposure:

- **Always** send your child to Sunshine with pre-applied sunscreen.
- Send your child with a hat to wear at Sunshine.
- Send your child with clothing that will cover sensitive areas of their skin (such as shoulders and back). You can also send your child with a longer sleeve t-shirt to cover the forearms if needed.
- Use a “rash guard” for **all** water play activities. Rash guards are comfortable and can provide SPF protection from the sun.

If you have any questions or concerns about this policy, please see your director.

Q: Can my child really be expelled or suspended from camp?

A: *Standards of conduct have been established at Sunshine to promote a positive, safe and nurturing environment. These standards have been developed for the protection of the children and the orderly operation of the center. Children are asked to abide by all conduct expectations while enrolled in the center. While we try to work with different behavioral needs in a positive way, certain behavior is not tolerated. Some of the behavior not tolerated is: swearing, using vulgar language (including dirty jokes), stealing, fighting, threatening, intimidating, and harassing others. Any other action that can destroy/damage property, or pose a threat to other children, staff, or parents, may also result in removal from the program. Please refer to our camper code of conduct and discipline policies for more details.*

Still have questions? We can help! Call any of our center locations and a director can help answer any additional question or concern you may have.